



Hotline Call Information

If in need of a veterinary consult for disaster response, call the CVET Hotline:
1-844-UCD-CVET (1-844-823-2838)

When you make the call, please be prepared to have the following information ready:

- Your name, organization, position/title, and contact information (phone and email)
- Reason for the call:
 - Are you requesting a veterinary consult for your disaster operations?
 - Or are you needing assistance with a veterinary resource request?
- Incident-specific information such as:
 - City and County of the incident, incident name (if established) and any additional location details
 - Has the Operational Area (OA) Emergency Operations Center (EOC) been activated?
 - If the EOC has been activated, is there animal representation in the EOC? If so, who is the representative?
 - Has an Animal Branch, Animal Department Operations Center (ADOC), or equivalent been established? If yes, who is the lead?
- Has a Community Animal Response Team (CART) or other volunteer animal response group been activated? If so, who?
- If interested in CVET deployment to provide veterinary care:
 - Has a formal request been placed with the OA EOC in coordination with Animal Services?
 - If already activated, how many shelters are currently operating? And how many animals are currently sheltered (exact numbers of small and large animals preferred, but estimates also acceptable)?
 - If interested in CVET deployment, is there a need for veterinary field assistance (outside of the shelter setting)?

CVET Services

CVET's mission is to lead collaborative veterinary response efforts to provide exceptional and compassionate care to animals and their families during disasters. Animals are integrated into a wide array of disaster response operations, and CVET can provide veterinary support to any and all of those operations, including:

- Veterinary care of sheltered animals
- Emergency triage and assessment, wound care, and hospitalization
- Field veterinary support for animal services and response teams
- Working animal veterinary care
- Preventative medicine for reduction of disease spread
- Euthanasia services (field and shelter)
- Animal response coordination support
- Coordination with local and regional veterinary practices
- Other disaster veterinary services as requested

Requesting CVET

CVET is a state resource and can only be requested with a formal resource request through the OA EOC once local veterinary resources have been reasonably exhausted. Animal services, or the entity responsible for animal disaster operations in the OA, must coordinate with emergency management personnel in the EOC for a veterinary resource request to be processed.

If your organization has any questions about how to request veterinary support, please call the CVET hotline or email us: cvet@ucdavis.edu

